

The “Project Life Cycle Management” Training Program

Target audience

The course is intended for implementation consultants, CRM-coordinators, business analysts, project managers and other professionals involved in bpm'online implementation projects and those, who would like to learn standard bpm'online implementation methodology.

Program details

The participants will learn all phases of CRM project implementation methodology from building the project team and to the implementation phase. We will present best practices in project management, look at the most interesting cases, discuss project risks and ways to avoid them.

Duration

2,5 hours

Training program

Time	Subject
10:00 – 10:15	Project team <ul style="list-style-type: none"> • Team structure, roles and responsibilities
10:15 – 10:45	Initiation and Elaboration phases <ul style="list-style-type: none"> • How to estimate project • How to plan resources • How to build the project plan • What if customer wants go live in 1 month?
10:45 – 11:15	Execution phase <ul style="list-style-type: none"> • Cloud vs on-site development instances • Project environments • Continuous integration • Continuous delivery • Upgrades during project • Stress-testing
11:15 – 11:45	Transition phase <ul style="list-style-type: none"> • Overview • Training process
11:45 – 12:00	Operation phase <ul style="list-style-type: none"> • Roll-out • Vendor roll-out support
12:00 – 12:15	Project Management Regulations <ul style="list-style-type: none"> • Regulations • Document templates
12:15-12:30	Q&A session